

## PILLAR 1 - RELATIONSHIPS AND DIALOGUE

### Rate your satisfaction regarding your relationship with our company

IO1 Quality of the relationship

1 - Good	2 - Medium	3 - Bad	4 - Very bad	N/A

Your comments

### Do you see any priority areas for improvement?

P01 Transparent and regular stakeholder engagement  
P02 Fulfilment and follow-up of commitments  
P03 Non-commercial grievance mechanism  
P04 Communication (activities, strategic outlook, ESG/sustainability...)

1 - Maintain performance	2 - Could improve	3 - Should improve	4 - Must improve	N/A

Your suggestions

  
  
  


## PILLAR 2 - MANAGEMENT OF NEGATIVE IMPACTS

### Rate your level of concern regarding the negative impact of our activities:

IO5.1 Negative impacts on the environment (air, soil, water, biodiversity, etc.) and health of populations  
IO5.1.3 Negative impacts on climate change  
IO5.2 Industrial risks  
IO5.3 Nuisances  
IO6.1 Negative impacts on marine and/or land use  
IO6.2 Negative impacts on local economy and livelihoods  
IO6.3 Negative impacts on religious and cultural heritage  
IO6.4 Negative impacts on human rights

1 - Low concern	2 - Medium concern	3 - Important concern	4 - Critical concern	N/A

Your comments

  
  
  
  
  
  


### Do you see any priority areas for improvement?

P05 Information on HSE impacts and mitigation measures  
P06 Managing negative impacts on people and the environment (prevention, reduction, compensation).  
P07 Cooperation with industrial neighbors and authorities (emergency plans, circular economy, traffic optimization, etc.)  
P08 Control of contractors on HSE and human rights

1 - Maintain performance	2 - Could improve	3 - Should improve	4 - Must improve	N/A

Your suggestions

  
  
  


## PILLAR 3 - MANAGING POSITIVE IMPACTS

### Rate your level of satisfaction regarding our contribution to:

IO7 Local employment  
IO8 Local procurement  
IO9 Social/community investments

1 - Good	2 - Medium	3 - Bad	4 - Very bad	N/A

Your comments

  
  


### Do you see any priority areas for improvement?

P09 Access to jobs opportunities for locals  
P10 Access to tenders for local contractors  
P11 Capacity building of locals  
P12 Participation in local economic institutions  
P13 Control of contractors on local content  
P14 Management of social / community investments  
P15 Partnerships

1 - Maintain performance	2 - Could improve	3 - Should improve	4 - Must improve	N/A

Your suggestions

  
  
  
  
  


### What are the main socio-economic challenges locally where TotalEnergies could get involved?

S01 Road safety  
S02 Environment & climate  
S03 Culture and heritage  
S04 Education / training / professional integration  
S05 Economic empowerment/support to business development  
S06 Improved access to essential services (health, water, Other  
S07

Challenge n°4	Challenge n°3	Challenge n°2	Challenge n°1	N/A

Your comments

  
  
  
  
  
  


## CONCLUSION

CCL Is there anything else you would like to raise?